

# BARTON KIDS CLUB



- My child enjoys attending Kids Club
  - ✓ 28 Responses to this question – 27 (96.5%) Agreed/Strongly Agreed
- The club offers a wide range of play opportunities
  - ✓ 28 Responses to this question – 28 (100%) Agreed/Strongly Agreed
- Staff are approachable and willing to discuss any concerns
  - ✓ 28 Responses to this question – 28 (100%) Agreed/Strongly Agreed
- The club communicates well with me
  - ✓ 28 Responses to this question – 28 (100%) Agreed/Strongly Agreed

# BARTON KIDS CLUB



- My child enjoys the food provided at the club
  - ✓ 28 Responses to this question – 25 (89%) Agreed/Strongly Agreed
- The club is good value for money
  - ✓ 28 Responses to this question – 27 (96.5%) Agreed/Strongly Agreed
- I have made the right choice of childcare for my child
  - ✓ 27 Responses to this question – 27 (100%) Agreed/Strongly Agreed
- Would you recommend Kids Club to other parents
  - ✓ 28 Responses to this question – 28 (100%) Yes

# BARTON KIDS CLUB



The staff are brilliant, nothing is ever a hassle

Thank you for all you do

Our girl is a fussy eater, I appreciate staff encouragement and updates

You have a brilliant service, if only you can provide more places

All of the staff are brilliant and provide such fun and stimulating activities

Very happy with the care my child receives, they would attend more often if they could

All staff are very approachable, I'm always greeted with a reassuring response

Amazing kids club my son enjoys attending so much

# BARTON KIDS CLUB



- 2 parents suggested we accommodate more children and/or offer more flexible sessions
  - ✓ The physical space accommodates a maximum of 40 children in one session. On our busiest days (Tues/Weds/Thurs) we typically have 38/39 children attend. We usually have enough flexibility to provide an ad-hoc session if needed. Please ask if you need emergency child care, as it's highly likely we will be able to help.
- 1 parent asked if we could provide holiday club in more of the school holidays
  - ✓ Attendance at Easter and Summer Holiday Clubs is comparatively low. If there was greater utilisation of holiday childcare, then we would consider extending the holiday provision.
- 1 parent suggested more activities for the older children
  - ✓ We had similar feedback from our Holiday Club Survey and we are actively increasing the types of activities the older children enjoy.

# BARTON KIDS CLUB



- 2 parents said they'd like to see the breakfast/snack menu
  - ✓ The weekly snack menu is displayed next to the serving hatch
  - ✓ Breakfast is buffet style and offers cereals, toast, and yoghurts as standard.
- 1 parent said they weren't sure the food was always the healthiest
  - ✓ We have tried many different snacks over the years. We serve snacks we know the children will eat and that they ask for. Fresh salad/vegetables are always included in the snack and fresh fruit provided as dessert.
- 1 parent requested that we don't serve (for example) pasta on the same day that the school serves pasta for lunch.
  - ✓ The food we provide is a substantial snack, rather than a full evening meal. To coordinate our snack menu with the lunch menu of two schools would prove too complicated.

# BARTON KIDS CLUB



Thank you for your feedback, it really helps us to improve what we do at Kids Club.

We will also carry out a children's feedback survey before the Easter break.